

Important Information About Your Healthy Families Benefit

Please read this letter for important information about the Healthy Families Program!

Starting January/March 2013, your child's coverage will move from the Healthy Families Program to the Medi-Cal Program.

Your child's health, dental, and vision care coverage will continue during this move and the services they receive will be the same.

Your child will continue to receive their **medical** services through their current health plan. Your child's plan will be the same before and after the move. After the move, your child's plan will also provide your child's **vision** services.

Your child will receive their **dental** services through the Medi-Cal Dental Program. You will receive another notice about how your child will receive their **dental** services before your child moves.

- You will get a letter with the date your child is being moved to Medi-Cal.
- You will get more letters before your child is moved to Medi-Cal.

Important reminders before your child moves to Medi-Cal:

- Pay your Healthy Families premiums every month.
- Respond to letters about your Annual Eligibility Review.
- Send Healthy Families your new address if you move and tell them if you change phone numbers.
- Watch your mailbox for more letters about your child's move to Medi-Cal.

Please read the Frequently Asked Questions on the next page and visit the Healthy Families website at www.healthyfamilies.ca.gov. If you have questions, concerns or problems with Healthy Families or your move to Medi-Cal, please call:

- Healthy Families, **1-866-848-9166**, Monday to Friday, 8 a.m. to 8 p.m. or Saturday, 8 a.m. to 5 p.m. The call is free.
- Your health plan.
- Medi-Cal **1-800-430-4263**, Monday to Friday, 8 a.m. to 5 p.m.

Frequently Asked Questions About the Healthy Families Move to Medi-Cal

1. Is Healthy Families open today?

Yes, Healthy Families is open. Remember to pay your premiums on time every month and read all your mail from Healthy Families, Medi-Cal, and your Health Plan.

You can use Health-e-App, the online Healthy Families Application, for your annual eligibility reviews or to add a child to Healthy Families. Visit Health-e-App at www.healtheapp.net.

2. What is Medi-Cal?

Medi-Cal is California's Medicaid program. It provides medical, dental, and vision benefits.

3. Why is Healthy Families changing?

A new law in California says that children in Healthy Families will move to Medi-Cal. The move will take place over one year, starting in January 2013.

4. Will my child be in the same health plan?

Yes. Your child will be in the same health plan and will have health coverage. Your child's Healthy Families health plan also works with Medi-Cal, so your child will stay in the same plan. Call your health plan if you have questions. They can help.

You can change your health plan. If you need help choosing a new plan, please call 1-800-430-4263, Monday to Friday, 8 a.m. to 5 p.m.

5. Will my child be in the same dental plan?

Your child will have dental coverage, but may not be in the same dental plan. We will send you another letter about dental coverage soon.

6. Will my child be in the same vision plan?

Your child will have vision coverage, but your child will not be in the same vision plan. Medi-Cal provides vision services through Medi-Cal health plans.

7. Will I pay premiums for my child in Medi-Cal?

It depends on your income. Some families may not have to pay premiums to Medi-Cal. Some higher income families may pay premiums of \$13 a month for each child, with a maximum of \$39 a month, for all children in one family. You will get more information soon.